

Show Remote

Change what's on the venue screens from your phone during a gig: push a sign, black the room out, or flip a TV to live sport.

`demo.venueos.jjk.com.au/signage/show`

Open It

Get Show Remote onto the phone or tablet you'll use on the night.

1. Open the link

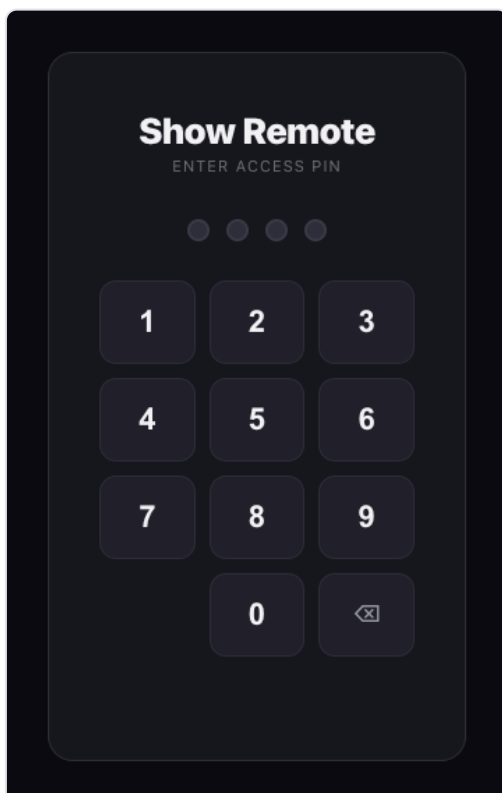
Go to `/signage/show` on any phone or tablet. No VenueOS login needed, and it works on any network, not just the venue WiFi.

2. Add it to your Home Screen

In Safari or Chrome, use Share → `Add to Home Screen` so it's one tap away on show night.

3. Enter the PIN if asked

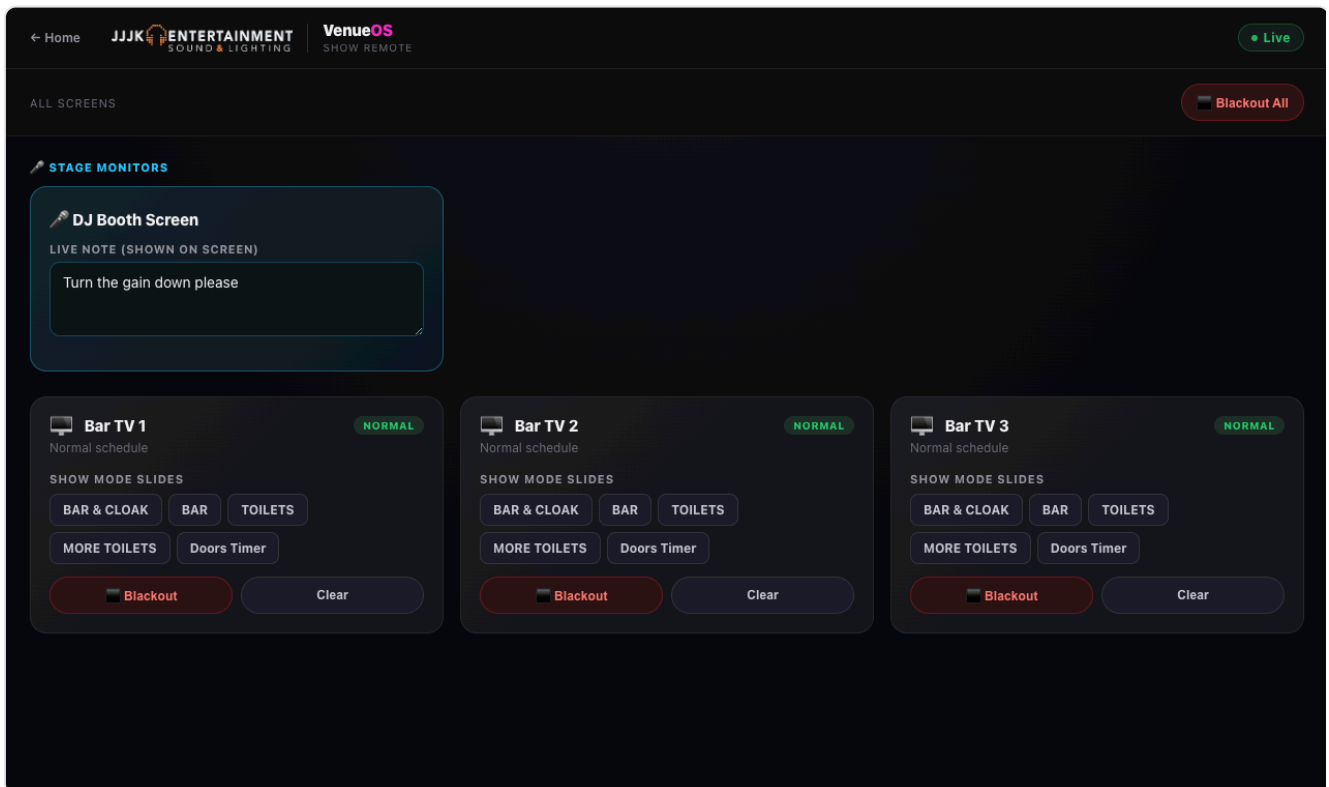
If your venue has set a Show Mode PIN, type the 4 digits once. That phone stays signed in for 7 days.



The PIN pad, if your venue has set one.

4. Read the screen cards

Every screen gets its own card. The badge shows what it's doing right now: **Normal**, **Override**, **Blackout**, **Live TV**, or **Offline** (not heard from in 5 minutes). The page refreshes itself every few seconds.



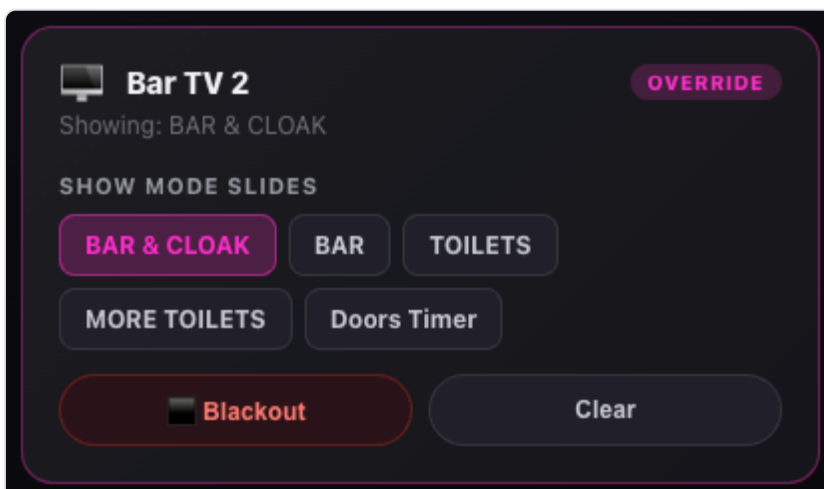
Show Remote with a stage monitor and three screens.

During the Show

Change what's on screen in one tap.

1. Push a slide

Tap a slide chip on a screen's card. That screen shows only that slide until you change it, and the badge turns **Override**.



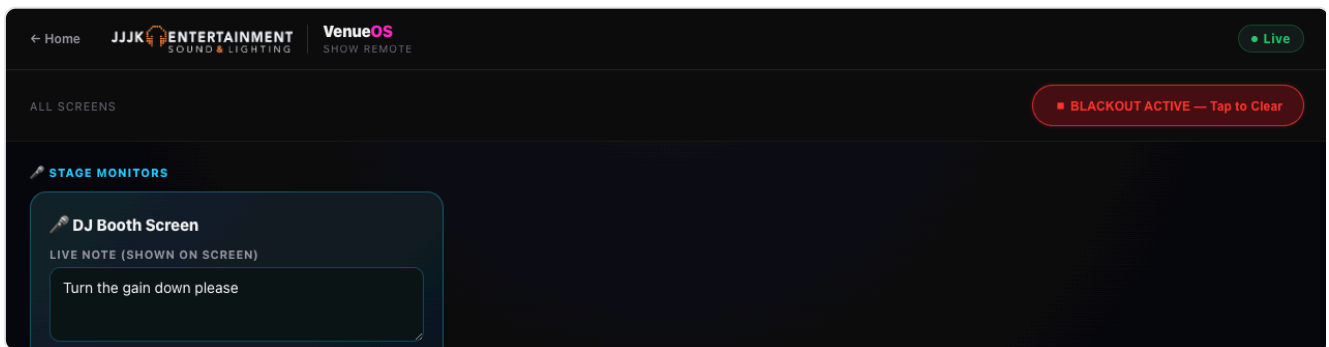
Bar TV 2 showing the BAR & CLOAK slide - the badge turns to Override.

2. Blackout one screen

Tap **Blackout** on its card. The screen goes black within about 2 seconds.

3. Blackout everything

Tap  Blackout All at the top of the page. While the room is dark it glows red and reads  BLACKOUT ACTIVE – Tap to Clear.



While everything is blacked out, the master button glows red.

4. Bring it back

Tap the glowing master button, or  Clear on a single blacked-out screen. Whatever slide was up before the blackout comes straight back.

5. Back to normal

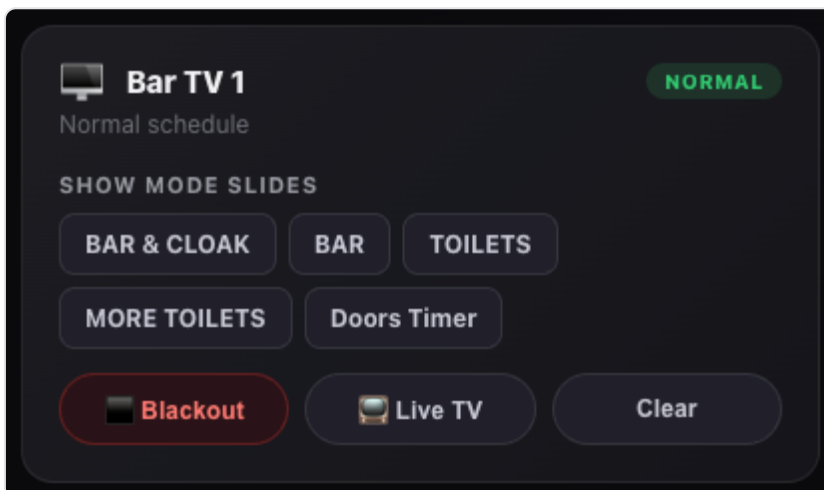
Tap  Clear on a screen that's showing a slide. It drops the override and returns to its normal playlist and schedule.

Live TV

Flip a TV to its own tuner for the footy, then back to signage.

1. Look for the button

 Live TV only appears on screens a manager has switched on for it (Philips TVs with a built-in tuner).



A Philips TV with Live TV switched on.

2. Switch to TV

Tap  Live TV. The TV changes to its tuner within a few seconds and the badge turns blue  Live TV.

3. It stays put

The screen stays on live TV until you change it, even if the TV restarts overnight.

4. Back to signage

Tap  Signage. The screen goes back to its normal playlist.

Stage Monitors

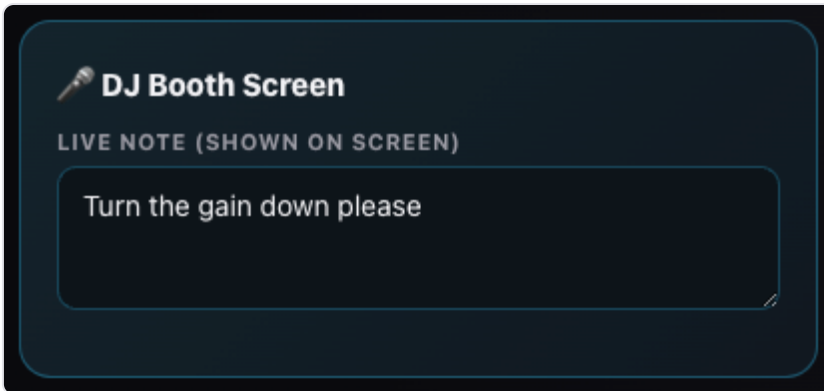
A screen for the band or DJ that shows the time and your notes.

1. What it is

A screen set up as a Stage Monitor always shows a big clock. It gets its own section at the top of Show Remote, separate from the venue screens.

2. Send a note

Type in its note box. The text appears on the stage screen as you type, in huge letters, with the clock moved to the corner.



Typing a note for the stage screen.

3. It gets noticed

Every time the note changes, the stage screen flashes a red border for 10 seconds so whoever's on stage looks up.

4. Clear the note

Delete the text and the screen goes back to just the clock.

5. Blackout skips it

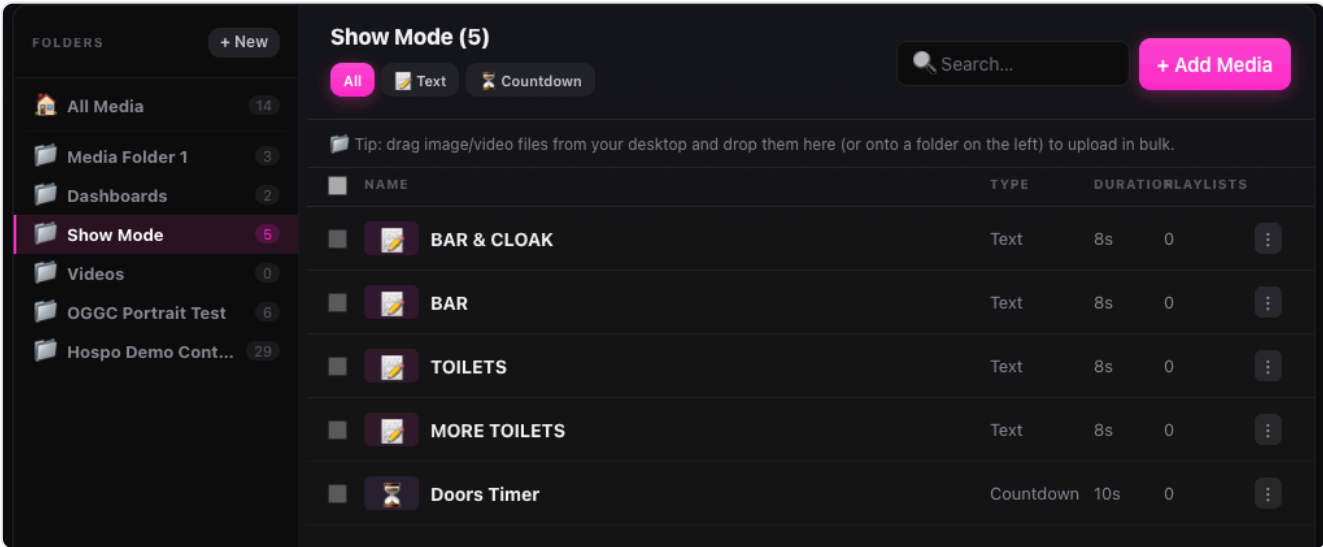
☒ Blackout All never touches a Stage Monitor, so the performer keeps it for the whole set.

Set Up Once

Done once in the Signage control panel, then forget about it.

1. **Make your show slides**

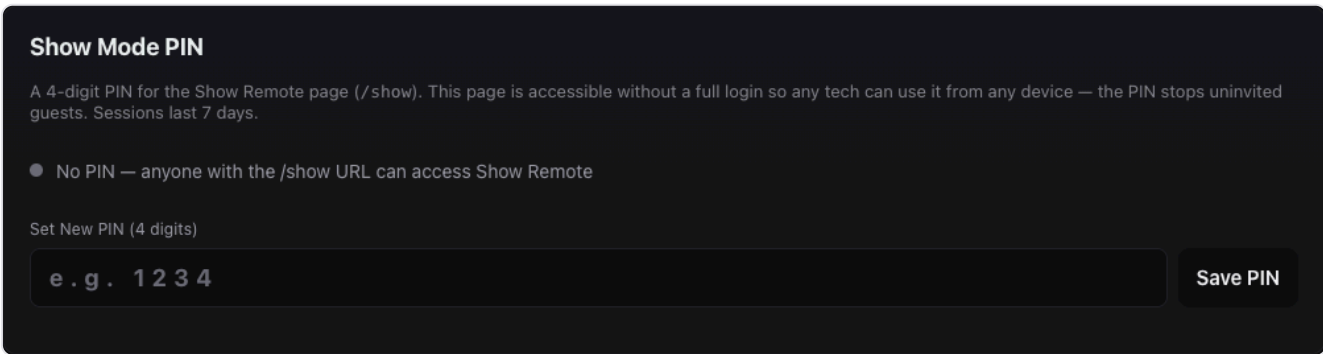
In **Media** , put slides in the folder named exactly **Show Mode** (bar open, toilets, cloakroom, last drinks). Only slides in that folder show up as chips.



Slides in the Show Mode media folder become the one-tap chips.

2. **Set a PIN**

Settings → **Show Mode PIN** . Recommended: without a PIN, anyone with the link can control your screens.



Setting the Show Mode PIN.

3. **Turn on Live TV**

Screens → open the screen → **Device** tab → tick **Live TV switching in Show Remote** . Only shown for Philips Android screens.

4. **Add a Stage Monitor**

Ask JJK to set a screen up as a Stage Monitor for you.

Good to know

- **Show Remote is an add-on:** if `/signage/show` says it isn't enabled, ask JJJK to switch it on for your venue.
- **Chips only come from one folder:** a slide only shows up on Show Remote if it's in the `Show Mode` media folder. Adding it to a playlist isn't enough.
- **Clear is a two-step after a blackout:** the first Clear brings back the slide that was up before. Tap Clear again to go back to the normal playlist.
- **Offline means no check-in for 5 minutes:** the TV is off or the VenueOS app has closed. Turn it on and open VenueOS from the TV's app list.

Frequently asked questions

A screen card says Offline. What do I do?

Check the TV is on. If it's showing live TV or the TV's home screen, open the VenueOS app from its app list. The card goes back to normal within a minute.

I cleared a blackout and an old slide came back. Why?

Clear after a blackout restores whatever was on screen before it. Tap Clear once more to return the screen to its normal playlist.

Why don't all my screens have a Live TV button?

It only appears on Philips TVs with a built-in tuner, and a manager has to tick it on per screen in the Device tab.

Who can open Show Remote?

Anyone with the link, unless your venue has set a Show Mode PIN. Set one in Signage Settings if the link gets passed around.

I made a new slide but it's not a chip on Show Remote.

Move it into the Show Mode folder in Media. It appears within a few seconds, no refresh needed.

Does Blackout turn the TVs off?

No. The screens stay on and show black, so they come back instantly when you clear it.

Still stuck? Submit a ticket at help.jjjk.com.au